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REMARKS

Claims 1-32 were considered by the Examiner. Claims 1-32 stand rejected by the Examiner.

In this response, claims 1, 7-8, 10, 12, 14, 18-19, and 28-31 have been amended. An Examiner interview was conducted via telephone on March 6, 2007, in which Examiner stated that he did not believe the cited reference Weaver (US 2003/0145075) taught a call center or office telephony asset selected from the group of a headset, headset adapter, or handset lifter. The claims have been amended accordingly.

Claims 2-3, 11, 13, and 20 have been cancelled. Claims 33-42 have been cancelled as being nonselected in the reply filed on 10/13/06. Thus, claims 1, 4-10, 12, 14-19, and 21-32 are pending.

Claim Objections

Regarding claims 1, 7, 8, 10-14, 18-20, and 28-30, an objection has been made to the use of the phrase "adapted to" in each of these claims. These claims have been amended to remove the "adapted to" phrase.

Regarding claim 20, an objection has been made to the phrase "the assembly of claim 19" as "an assembly" is not provided in claim 19. Claim 20 has been cancelled.

Regarding claim 29 and 30, an objection has been made that the phrase "management task" is repeated twice on line 2 of each of these claims. Claims 29 and 30 have been amended to delete the repeated phrase.

Rejections under 35 U.S.C. Sec. 102

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Rejections under 35 U.S.C. Sec. 102(b)

Claims 1-32 are rejected under 35 U.S.C. 102(b) as being anticipated by Weaver et. al. (U.S. 2003/0145075).

Claim 1 as amended reads as follows:

1. (amended) A call center or office telephony asset for being managed over a network by a remote system, the asset comprising:
 - a memory storing an electronic identifier mappable to a network address;
 - a network connection configured to communicate with a network; and
 - a network interface communicatively coupled to the network connection, the network interface configured to communicate over the network with the remote system using the network address;wherein *the asset is at least one member selected from the group consisting of: a headset, a headset adapter, and a handset lifter.*

Claim 1 teaches a call center or office telephony asset for being managed over a network by a remote system. The asset is at least one member selected from the group consisting of a headset, a headset adapter, and a handset lifter. The asset includes a memory storing an electronic identifier mappable to a network address, a network connection configured to communicate with a network, and a network interface communicatively coupled to the network connection. The network interface is configured to communicate over the network with the remote system using the network address.

Weaver does not teach or suggest a call center or office telephony asset for being managed over a network by a remote system where the asset is at least one member selected from the group consisting of a headset, a headset adapter, and a handset lifter.

Thus, at least for the foregoing reasons, applicant respectfully submits that Weaver does not teach or suggest all the claimed elements of amended claim 1.

Claims 2-3

Claims 2-3 have been cancelled.

Claims 4-7

Claims 4-7 are dependent on claim 1. Therefore, it is respectfully submitted that claims 4-7 are patentable over Weaver at least for the reasons stated above with respect to the patentability of claim 1. Accordingly, Applicant respectfully requests the withdrawal of the rejection of claims 4-7.

Claim 8

Claim 8 as amended reads as follows:

8. (amended) A call center or office telephony asset assembly for being managed over a network by a remote system, the assembly comprising:
- an asset comprising a headset, headset adapter, or handset lifter, the asset having an electronic identifier stored therein, the electronic identifier mappable to a network address;
 - a network interface communicatively coupled to the asset and configured to communicatively couple with the remote system over a network using the network address; and
 - a management module, the management module operatively coupled to the asset for performing a management task thereon.

Claim 8 teaches a call center or office telephony asset assembly for being managed over a network by a remote system. The assembly includes an asset comprising a headset, headset adapter, or handset lifter. The asset has an electronic identifier stored therein, with the electronic identifier mappable to a network address. The assembly includes a network interface communicatively coupled to the asset and configured to communicatively couple with the remote

system over a network using the network address. The assembly further includes a management module, where the management module is operatively coupled to the asset for performing a management task thereon.

Weaver does not teach or suggest a call center or office telephony asset assembly for being managed over a network by a remote system where the assembly includes an asset comprising a headset, headset adapter, or handset lifter. Thus, at least for the foregoing reasons, applicant respectfully submits that Weaver does not teach or suggest all the claimed elements of amended claim 8.

Claims 9-10

Claims 9-10 are dependent on claim 8. Therefore, it is respectfully submitted that claims 9-10 are patentable over Weaver at least for the reasons stated above with respect to the patentability of claim 8. Accordingly, Applicant respectfully requests the withdrawal of the rejection of claims 9-10.

Claim 11

Claim 11 has been cancelled.

Claim 12

Claim 12 as amended reads as follows:

12. (amended) A call center or office telephony asset assembly for being managed over a network by a remote system, the assembly comprising:
- an asset comprising a headset, headset adapter, or handset lifter;
 - a proxy device operatively coupled to the asset, the proxy device having a network interface configured to assign a network address for the asset and communicatively couple with the remote system over a network using the network address; and
 - a management module, the management module operatively coupled to the asset for performing a management task thereon.

Claim 12 as amended teaches a call center or office telephony asset assembly for being managed over a network by a remote system. The assembly includes an asset comprising a headset, headset adapter, or handset lifter. The assembly also includes a proxy device operatively coupled to the asset, where the proxy device has a network interface configured to assign a network address for the asset and communicatively couple with the remote system over a network using the network address. The assembly further includes a management module, where the management module is operatively coupled to the asset for performing a management task thereon.

Weaver does not teach or suggest a call center or office telephony asset assembly for being managed over a network by a remote system where the assembly includes an asset comprising a headset, headset adapter, or handset lifter. Thus, at least for the foregoing reasons, applicant respectfully submits that Weaver does not teach or suggest all the claimed elements of amended claim 12.

Claim 13

Claim 13 has been cancelled.

Claims 14-18

Claims 14-18 are dependent on claim 12. Therefore, it is respectfully submitted that claims 14-18 are patentable over Weaver at least for the reasons stated above with respect to the patentability of claim 12. Accordingly, Applicant respectfully requests the withdrawal of the rejection of claims 14-18.

Claim 19

Claim 19 as amended reads as follows:

19. (amended) A call center comprising:
a plurality of call center assets, wherein each of the plurality of call center assets is a headset, headset adapter, or handset lifter;
a plurality of network interfaces, each network interface associated with at least one asset and configured to communicate over a network for the asset;
a central management system configured to communicate with the network interfaces over the network to perform at least one management task related to the assets.

Claim 19 teaches a call center including a plurality of call center assets, where each of the plurality of call center assets is a headset, headset adapter, or handset lifter. The call center includes a plurality of network interfaces, where each network interface is associated with at least one asset and configured to communicate over a network for the asset. The call center further includes a central management system configured to communicate with the network interfaces over the network to perform at least one management task related to the assets.

Weaver does not teach or suggest a call center including a plurality of call center assets, where each of the plurality of call center assets is a headset, headset adapter, or handset lifter. Thus, at least for the foregoing reasons, applicant respectfully submits that Weaver does not teach or suggest all the claimed elements of amended claim 19.

Claim 20

Claim 20 has been cancelled.

Claims 21-27

Claims 21-27 are dependent on claim 19. Therefore, it is respectfully submitted that claims 21-27 are patentable over Weaver at least for the reasons stated above with respect to the patentability of claim 19. Accordingly, Applicant respectfully requests the withdrawal of the rejection of claims 21-27.

Claim 28

Claim 28 as amended reads as follows:

28. (amended) A proxy device to facilitate the management of a call center or office telephony asset by a remote system, comprising:
- a network interface configured to communicatively couple to the remote system over a network, the network interface further configured to assign an identifier to the asset, the identifier being mappable to a globally unique network address associated with the asset; and
 - a management module communicatively coupled to the network interface, the management module configured to facilitate a management task for the asset in response to receiving a management instruction communication from the remote system that is associated with the asset's globally unique network address, wherein the asset comprises a headset, headset adapter, or handset lifter.

Claim 28 as amended teaches a proxy device to facilitate the management of a call center or office telephony asset by a remote system. The proxy device includes a network interface configured to communicatively couple to the remote system over a network, where the network interface is further configured to assign an identifier to the asset, and the identifier is mappable to a globally unique network address associated with the asset. The proxy device further includes a management module communicatively coupled to the network interface, where the management module is configured to facilitate a management task for the asset in response to receiving a management instruction communication from the remote system that is associated with the asset's globally unique network address. Claim 28 teaches the asset comprises a headset, headset adapter, or handset lifter.

Weaver does not teach a proxy device including a management module communicatively coupled to a network interface, where the management module is configured to facilitate a management task for the asset in response to receiving a management instruction communication from the remote system that is associated with the asset's globally unique

network address, and where the asset is a headset, headset adapter, or handset lifter. Thus, at least for the foregoing reasons, applicant respectfully submits that Weaver does not teach or suggest all the claimed elements of amended claim 28.

Claims 29-30

Claims 29-30 are dependent on claim 28. Therefore, it is respectfully submitted that claims 29-30 are patentable over Weaver at least for the reasons stated above with respect to the patentability of claim 28. Accordingly, Applicant respectfully requests the withdrawal of the rejection of claims 29-30.

Claim 31

Claim 31 as amended reads as follows:

31. (amended) A method of addressing a call center or office telephony asset on a network, comprising:
determining a network address for the asset using an electronic identifier; and
using the network address to communicate with a remote system over a network;
wherein the asset is selected from the group consisting of: a headset, a headset adapter, and a handset lifter.

Claim 31 teaches a method of addressing a call center or office telephony asset on a network. The method includes determining a network address for the asset using an electronic identifier and using the network address to communicate with a remote system over a network. The asset is selected from the group consisting of a headset, a headset adapter, and a handset lifter.

Weaver does teach a method of addressing a call center or office telephony asset on a network where the method includes determining a network address for the asset using an

electronic identifier, and using the network address to communicate with a remote system over a network, where the asset is selected from the group consisting of a headset, a headset adapter, and a handset lifter.

Claim 32

Claim 32 is dependent on claim 31. Therefore, it is respectfully submitted that claim 32 is patentable over Weaver at least for the reasons stated above with respect to the patentability of claim 31. Accordingly, Applicant respectfully requests the withdrawal of the rejection of claim 32. Thus, at least for the foregoing reasons, applicant respectfully submits that Weaver does not teach or suggest all the claimed elements of amended claim 32.

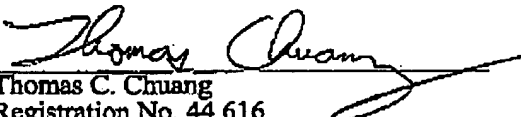
CONCLUSION

In view of the above amendments and remarks, allowance of the pending claims is respectfully requested.

Respectfully submitted,

Dated: March 7, 2007

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